

Our Ref : 18/CTW/DDN/CORR/TELLABS

21st August 2009

Tellabs (Malaysia) Sdn. Bhd,
Suite 13.03, 13th. Floor, Menara IGB,
Mid Valley City,
59200 Kuala Lumpur

ATTN: MR. DOMINIC SELVARAJOO

Dear Tellabs,

**REF: THANKS TO TELLABS FOR THE GREAT SUPPORT DURING ERA (SANDAKAN)
CRISIS**

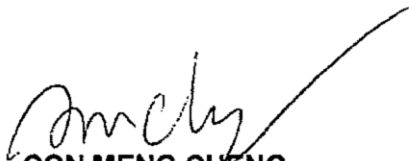
On behalf of Telekom Malaysia, I would like to record my sincere thanks to the personnels of Tellabs and its partners for going to extra miles in assisting TM in restoring DDN services successfully at ERA (Sandakan). All DDN services were interrupted because the DDN nodes were completely destroyed due to a serious fire.

During the crisis, the personnels of Tellabs and its partners had demonstrated their commitment, dedication and skills in helping TM in planning and executing the recovery plans. The response of the team to the call of assistance by TM was very prompt and highly commendable. As a result of excellent team-works between Tellabs, Its partners and TM, the installation and testing of the new DDN nodes was completed and ready for service within 48Hours.

The team spirit, the technical competency and the professionalism of each team member whether he/she is from Tellabs, its partners and TM are praiseworthy. We in TM are very pleased with the support rendered by Tellabs and its partners in this incidence. We are looking forward and hopeful that Tellabs and its partners will provide the same support and commitment in all future undertakings with TM.

Best regards,

Thank you,



OON MENG CHENG
General Manager
Core Transmission/DDN & Wireless
Network Development
IT & Network Technology
Telekom Malaysia Berhad