

Tellabs Business Resiliency Statement



Supporting our customers during a crisis through Business Continuity

Customers routinely request information on Tellabs' Risk Assessment and Business Continuity Planning. Tellabs has in place a Business Continuity Program to cover the company in the event of disaster, pandemic or significant disruption of business.

Tellabs customers are our top priority—especially in a time of crisis. Tellabs has a proven track record of support and service to our customers even in the most dire of times. For example:

- In 2009, Telekom Malaysia thanked Tellabs for rapid response that helped restore service quickly, following a fire.
- Tellabs was at Ground Zero in New York City just days after the 9/11 attacks—staging, delivering and commissioning multiple replacement systems to help restore critical telecommunications infrastructure that enabled financial markets to reopen.
- In response to the widespread damage from Hurricane Katrina, Tellabs shipped more than 100 individual network elements and 500 line cards within 36 hours of getting notice of our customers' needs.

Risk Assessment at Tellabs is a comprehensive process that involves numerous departments, led by members of the by Senior Management team. Tellabs Business Continuity Program is part of a comprehensive response to our risk assessment. Major departments within the company have developed Business Continuity Program plans to address potential man-made, natural or technological interruptions or failures. Tellabs has utilized industry standards, such as the National Fire Protection Association (NFPA) Standard 1600, as templates in development of our Business Continuity Program.

Each department conducted a Business Impact Analysis (BIA), to address contingencies and ensure business continuity across the organization. Senior members of each department review the plans to ensure they are accurate and achievable. We review the Business Continuity Program annually and schedule a test of the Business Continuity Program each year.

Tellabs Business Continuity Program includes Crisis Communication and Emergency Management and Response planning to address a comprehensive list of concerns known to businesses today.

Our Business Continuity Program addresses the safeguarding, back-up and redundancy of business-related data and information. Tellabs developed an all-inclusive Information Technology Business Recovery and Contingency Plan. The plan addresses back-up of critical systems and information, off-site storage of significant data and a redundant site to ensure the integrity of our IT systems.

Tellabs recognizes the importance of ensuring business continuity throughout our supply chain. We build intimate relationships with all of our contract manufacturing partners, component vendors and service suppliers. We have put in place contingency plans to be used in the event of an interruption.

In response to global concerns over a potential H1N1 pandemic, Tellabs recently exercised our Business Continuity Program through an interactive meeting, using an H1N1 scenario. This exercise engaged the entire executive team and key managers throughout the company. The company's Board of Directors was also briefed on this annual exercise. Response to this exercise has enabled us to further refine our departmental Business Continuity Program plans that may be affected by this worldwide concern.

The Tellabs Business Continuity Plan covers all aspects of business in the event of any type of emergency. Tellabs is committed to providing our customers the highest level of customer service possible, even during emergencies.