

Tellabs® Global Services Product Training



Overview

Tellabs® Global Services Product Training helps you optimize network efficiency and improve productivity while maintaining service levels for your customers. Leveraging Tellabs' expertise can help you contain operational costs now and into the future.

Whether installing a new network or adding features and functionality to an existing network, Tellabs Global Services Product Training helps you reliably and efficiently operate our products and maintain peak network performance. Tellabs has developed a wide range of product training courses designed to provide the understanding and hands-on skills that you need to better operate, maintain and provision Tellabs equipment in your network.

Benefits

Improved System Operation

Training helps you leverage Tellabs products as effectively as possible in your network, improving efficiency and reducing costs.

Improved Productivity

Tellabs training combines lectures, demonstrations, hands-on lab exercises and assessments to facilitate the fast and effective acquisition of new skills.

Faster Time to Revenue

Tellabs training helps you better leverage your resources and maximize the value of your Tellabs solutions.

The Tellabs Advantage

Tellabs is an industry leader in delivering product training services. Partnering with Tellabs for your training needs brings you the expertise and experience you need to enhance your job performance.

Professional Expertise

All courses are conducted by highly qualified and experienced Tellabs training instructors to promote consistency in course content and delivery. This helps to ensure that your staff will receive the same training, with the same learning objectives, regardless of when or where they take the courses.

Commitment to Quality

Tellabs Global Services Product Training is TL 9000-compliant, demonstrating our commitment to quality system implementation and continuous improvement. Regular course assessments allow Tellabs Global Services Product Training Team to gather detailed feedback on course content and delivery to further improve performance.



Cost-effective Delivery

Tellabs offers a variety of training delivery options to provide access to training wherever and whenever you need it, whether self-paced or instructor-led. Training is conducted at any of our Training Centers or on-site at your premises.

Tellabs training facilities around the world offer state-of-the-art training laboratory environments to minimize distractions and facilitate student immersion in the learning experience. The labs can be set up to replicate particular operational environments, delivering a real-life experience without the risks of training on a live network.

Our courses are designed to maximize knowledge transfer in the shortest time possible, reducing the amount of time your staff is away from work. Our training options also enable you to minimize the cost of students' travel expenses if you need to control your training budget.

Extensive Training Portfolio

We understand how quickly technology changes. That's why we offer an extensive range of courses that are updated on a regular basis. Course content ranges in scope from introductory product overviews, to technology training designed to provide a technical background as a prerequisite for product-specific training. Tellabs can also customize training to support your specific operational requirements.

Tellabs has designed training paths that encompass optimal course flows for particular technology areas and employees' specific job requirements. For more information on training paths, please refer to the Tellabs Training Catalog at <http://www.tellabs.com/training>.



Product Training Delivery Options



Classroom-Connect

Classroom-Connect delivers hands-on training with Tellabs equipment and a live instructor. This traditional, instructor-led training can be delivered at any Tellabs Training Center or on-site at your location. Our laboratories can be configured to simulate a typical work environment to reinforce class exercises. Should you select training at your location, you may either provide a non-traffic-bearing system or use Lab-Connect for exercises.



U-Connect

This Web-based training option enables your staff to train at their own pace and integrate training with other work commitments. Training content can be accessed either through the Tellabs Portal or hosted on your own network. Complete classes or prerequisite instruction needed to qualify for some hands-on courses can be taken via U-Connect.



Lab-Connect

Lab-Connect enables us to bring the Tellabs laboratory to you over the Web, offering hands-on training opportunities regardless of your location. You benefit from formal, instructor-led training while minimizing staff travel and time away from the job. Also, by using Tellabs systems for training, your own equipment stays fully operational.



Remote-Connect

Similar to a Webinar, Remote-Connect offers live, instructor-led classroom training over the Web. You access the classroom through your computer to see and hear presentations and live system demonstrations, as well as white-board interaction with the instructor.

Premium Training Services

Tellabs Global Services Premium Training Services offer customized training experiences beyond standard Training Catalog offerings. Taking students to an advanced level of expertise, usually after successful completion of a standard training class, these custom sessions offer in-depth personal instruction with a typical class size featuring just two to four participants. Contact your local Tellabs Training Center for details about the availability of specific Premium Training Services and certification programs in your region.

Quick Start Training

If you need a quick and easy alternative to a full training course, the Quick Start option may be the answer. Ideal if you have a small number of technicians or need a basic level of product knowledge quickly, this option offers an efficient introduction that can be followed by more comprehensive training later.

The Quick Start option is available for all Tellabs product training, as well as for selected subject-specific modules — for example, a Quick Start Access program covers the Tellabs® 1000 Multiservice Access Platform Series and Tellabs® 1100 Multiservice Access Platform Series; and a Quick Start EMS option is designed specifically for engineers who need to become knowledgeable about Tellabs Element Management Systems.

On-the-Job Mentoring

This instructor-led, on-site class offers training for students who need more in-depth product expertise, such as technicians, on your traffic-bearing equipment. Upon completion of standard product training classes, these advanced classes allow students to immediately practice new skills in their own work environment while instructors observe and provide instant feedback, reviewing selected topics as necessary.

Customized Training

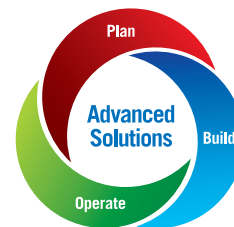
Tellabs can also deliver customized training to meet specific individual needs. Classes can be designed to address particular applications and product areas, covering multiple subject areas as required.

For More Information

For more information about Tellabs product training, please contact your Tellabs Account Manager or refer to Tellabs Training Website at: <http://www.tellabs.com/training>. Our Training Catalog provides a complete description and schedule of available courses, and enrollment can be completed online for most classes.

Tellabs® Global Services

Tellabs delivers more than 30 years of experience planning, building and operating advanced network solutions for service providers around the world. With a direct presence in Asia Pacific, Europe, Middle East and Africa, Latin America and Caribbean, and North America, Tellabs Global Services works closely with our customers to reduce time-to-market and lower the costs and complexity of planning, building and operating advanced networks.



Tellabs integrated services solution is designed to deliver comprehensive lifecycle support as you Plan, Build and Operate your network.



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